

MAIRIE DE MURS - 84220 MURS

CAMPING LES CHALOTTES

RULES AND REGULATIONS

Updated December 9th, 2024

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1) Opening date of the Camp Site:

Opening : Easter Weekend (from Easter Saturday)

Annual closure: 2nd WE of September (closure: Sunday morning)

Opening hours of reception :

From Easter WE until end of June:

From 7.30am to 8.30am (closed on Wednesdays)
From 7.30am to 9.30am (Saturdays and Sundays)
and From 6pm to 7pm. (Tuesdays from 6pm to 6.30pm)

July and August:

From 8am to 8pm (Monday to Sunday)

September:

From 7.30am to 8.30pm and from 6pm to 7pm (Everyday except Wednesdays)

2) Conditions of admission

Acceptance and installation in the Camp Site is at the discretion of the person in charge of the reception desk. The person in charge at the Reception desk is responsible for the good order of the Camping Site and has to ascertain all rules and regulations of the site are respected.

3) Police formalities

Any person staying at least one night at the camping site has to comply with the compulsory formalities and produce an ID as requested.

Unaccompanied minors are only admitted on submission of a written parental authorisation together with their ID

4) Installation

Tent, camping car or any other equipment is to be installed within the place allocated by the responsible of the Camp Site.

5) Reception Desk

For any enquiries regarding the Site utilities, Information on food shopping or commerce, sport activities, tours and touristic interest, or any other useful information, please contact the Reception desk.

A book for complaints or suggestions/ideas can be found at Reception.

Any complaints must be signed, dated, be as precise as possible and related to recent events.

6) Tariffs and Bookings

All payments are made during the stay at Reception desk. (Except for long stays - see INFRA)

Methods of payments: cash, cheque, VISA cards, holiday vouchers

Charges are shown on the table below and calculated according to the number of nights.

TARIFFS

Tariffs. Caravan + 1 car. Mobil

Home

Or Tent + 1 car. Price per

person/night

Price per person/night

Parking
Child 5yr to 10 yrs
Adult and child over 10yrs
Electricity
Additional car
Additional tent
Additional trailer
Extended parking(per car)

Discount of 15% on stays of 30 consecutive days minimum.

Campers are requested to inform the reception desk of their departure at least 24hrs before departure.

For departure before the opening of the Bureau, payments must be made the evening before departure.

Long stays (plus 14 consecutive days): payment is requested every 7 days.

7) Noises and nuisances

Campers must avoid all sounds which could disturb their neighbours Closures of car doors and boots should be discreet.

Pets must never be left alone, be controlled and on a leash at all time within the Camping site. Owners are totally responsible for their animals.

Total silence to be respected between 10pm and 7am

8) Visitors

Having had authorisation by Reception desk, visitors are allowed to the Campsite only if invited by the camper who will be responsible for them.

Visitors' visits of more than 12 jours or should visitors use campsite facilities, the camper could receive an extra charge to their account.

Visitors' cars are not allowed on the Campsite. Also electric cars of visitors cannot be recharged in the camp.

9) Parking

There is a speed limit of 10 Km/h within the Camping site
Only cars belonging to campers are allowed within the site.
Campers' cars must be in the allocated place and not interfere with the traffic or the arrival of new campers.

10) Usage of the facilities

Each camper has to respect the cleanliness and hygiene of the campsite, notably the sanitary facilities.

It is forbidden to throw polluted water on the ground or drains. Daily waste of all types (papers, bottles, plastics, tins, etc...) must be deposited in the selective bins placed at the entrance of the campsite. Washing is strictly forbidden outside the sinks provided for this use. Washing for drying is restricted to the provided area. However, it is tolerated up to 10am adjacent to one's own allocated place, on condition it is discreet and does not upset the neighbours. It must never be hung across trees.

Nature must be respected. It is forbidden to drive nails in trees or cut their branches or make plantations.

Also barriers or delimiters of any sort cannot be used around the allocated place of the camper.

Any damage to the grounds, to the vegetation or the installation of the campsite will be charged to the camper responsible.

11) Sanitary facilities

Access to the camp sanitary facilities is reserved for registered campers.

12) Security

The use of all fires is strictly forbidden within the campsite: Barbecues, camp stoves, smoking, lighting a fire etc...

a) Fire: take note, once installed in the Camp, of the Security Regulations and in particular those concerning drought and the risk of fire.

Fire extinguishers and Fire hydrants are available for everyone. In case of fire, immediately advise Reception desk or call the Fire Brigade on 18 or 112, and the Town Hall of the commune on 04 90 72 60 00 or 04 90 72 63 08

A First Aid kit is available at the Reception desk

b). Theft

All campers have to be aware of the necessary precautions to avoid theft and to alert the Reception desk of any suspected person seen on the campsite.

In case of theft or material damage the camping does not accept responsibility

13) Games

Any games, violent or annoying, are not allowed near installations.

14) Extended parking

Unused cars and equipment must be left in an assigned aera, only with authorisation from the responsible agent of the campsite.

The parking will be limited to 8 consecutive days and a charge will be added to the owner of the items

15) Information Board

These rules and regulations are available for inspection at Reception Desk or at the sanitary room

16) Violation of internal rules and regulations

Residents who disturb the stay of other campers or do not respect the rules of the camp site, the agent of the camp or their representative may order cessation of the trouble.

In case of grave or serious infractions or repeated infringement of the rules, the agent responsible of the site could invoke the cancellation of the contract with the camper.